

Golfer Login FAQs

I want to enter scores and I need my login details. How do I get them? You will need your green, Titleist handicap card to login and enter scores. Printed on the card you will find your unique SA Player ID and PIN number which you will use to log in. Please contact your home club if you have not yet received your card.

Can't login, it says "This is not a valid login. Try again". Enter your SA Player ID as the username and your PIN as your PIN in the blocks provided. If you do not have an active card in the system, your login details will deny you access until a card has been ordered for you by your home club.

I have logged in with my details but I have not received my verification email. The verification email will be sent immediately to the email address that you entered into the system. You will need this email to activate your account. If it does not appear in your inbox please check your junk mail folder. If it still does not arrive please send your SA Player ID and new login details to info@handicaps.co.za.

What does Adjusted Gross mean? For handicap purposes only an Adjusted Gross may be submitted to the SAGA Handicap System. An Adjusted Gross is obtained by applying the following rules to the maximum score achieved on each hole:

The maximum score on a hole for handicap purposes is 2 over par except where a player has two handicap strokes on a hole, in which case the maximum score allowed is 3 over par for that hole.

Where a player is unsure of how to adjust the gross on each hole, the player may enter the scores achieved on each hole using the SAGA Handicap Terminal and Online function "Hole by Hole" score, which will calculate the Adjusted Gross for the player.

How do I enter a No Return (NR)? If a round was opened an icon will appear in the action column under your "handicap record sheet" section. Once the new page has loaded, click on the "adjusted gross" drop down menu and "No Return" will appear. If no round was opened, the "No Return" will appear under the "report old round" section.

My score has been given a "penalty" in the status column of the record sheet. What does this mean? It is a 72 hour late score entry penalty. A penalty will be received for any score entered for a round older than 72 hours. Please see section 8.6 of the Handicap Manual for further detail.

I'm struggling to enter scores. When entering a score under "Report Old Round", no field appears for me to enter my score.

- Type in the first three letters of the course name, wait for a dropdown to appear.
- Click on the selected course and a tee selection will appear.
- Select the correct tee.
- Choose the correct date and time.
- Enter score and click 'Submit'.

I have entered an incorrect score/date/tee/course. Please contact your home club, they will need to make the necessary change.

If your query does not appear above please contact info@handicaps.co.za.